# ETHICAL ISSUES IN DIGITALIZATION OF EVANGELISM IN CHRISTIANITY

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#### Abstract:

The digitalization of evangelism in Christianity has revolutionized the way the Gospel message is shared and engaged with in the modern era. However, along with the opportunities brought by digital tools and platforms, ethical issues have emerged that need to be carefully addressed. This paper examines the ethical issues in digitalisation of evangelism in Christianity. The digitalization of evangelism in Christianity has revolutionized the way the Gospel message is shared and engaged with in the modern era. It has provided unprecedented opportunities to reach a global audience, foster meaningful interactions, and promote the Christian faith. However, along with these opportunities, ethical issues have emerged that require careful consideration and adherence to ethical principles. Therefore, privacy and data collection, authenticity and deception, online harassment, inclusivity and diversity, digital addiction, online discernment and discourse, and financial transparency are among the key ethical issues that need to be addressed in digital evangelism. Respecting individuals' privacy rights, maintaining authenticity and transparency, promoting inclusivity, fostering healthy online discourse, and ensuring responsible stewardship of resources are essential ethical practices. Therefore, Christian organizations, churches, and individuals engaged in digital evangelism should establish ethical guidelines and regularly evaluate their practices to ensure ethical integrity. These guidelines should address issues such as privacy, authenticity, inclusivity, online behavior, and financial transparency.

Keywords: Ethical issues, digitalisation, evangelism, Christianity

#### **Introduction:**

he digital revolution has profoundly impacted various aspects of human life, including religion and spirituality. In Christianity, the practice of evangelism, which involves sharing the message of the Gospel and inviting others to embrace the faith, has also undergone a significant transformation with the advent of digitalization. Digital tools and platforms such as social media, websites, podcasts, and mobile applications have provided new avenues for Christian evangelists to reach a global audience and engage with individuals on a massive scale. However, this digitalization of evangelism brings forth a range of ethical considerations that demand careful examination and consideration.

Ethical issues in the digitalization of evangelism encompass a broad spectrum of concerns, including privacy, authenticity, automation, online harassment, and inclusivity. The rapid advancement of technology has raised questions about the responsible use of personal data in targeted evangelism efforts and the need for transparency and consent (Ammerman & Williams, 2018). Moreover, the ease of online communication has introduced challenges in maintaining authenticity and integrity, as deceptive practices and false representations can undermine trust and credibility in digital evangelism. The integration of automation and artificial intelligence (AI) in evangelistic efforts also calls for ethical deliberation to strike a balance between efficient processes and the importance of genuine human interactions.

Furthermore, the digital realm is not immune to issues such as online harassment and abuse, which can adversely affect individuals participating in or being exposed to digital

evangelism. Ensuring respectful and empathetic communication online becomes crucial for maintaining a safe and inclusive environment for evangelistic activities (Campbell, 2017). Additionally, the digital divide and accessibility concerns must be addressed to ensure equal access to digital resources and opportunities for all, regardless of socioeconomic or geographical constraints.

To navigate these ethical challenges, it is imperative to establish clear ethical guidelines and best practices specific to digital evangelism. Such guidelines should be developed collaboratively by Christian organizations, theologians, and digital experts, taking into account the unique nature of digital spaces and the complexities they present. Moreover, comprehensive training and education on ethical digital practices should be provided to evangelists, equipping them with the knowledge and skills to engage responsibly and ethically in the digital realm (Heidi, 2013).. Additionally, fostering a culture of accountability and promoting collaboration among digital evangelism stakeholders can contribute to addressing and mitigating ethical concerns effectively.

As the digitalization of evangelism continues to reshape the landscape of Christian outreach, it is crucial to critically examine and address the ethical issues arising from this transformation. By incorporating ethical considerations into the digital evangelism practices, Christians can ensure that the core values and principles of their faith are upheld in the digital realm (Heim, 2008). Responsible and ethical engagement in digital evangelism not only promotes trust and credibility but also supports the overarching mission of spreading the Gospel message to a wider audience.

# **Concept of Ethical Issues**

Ethical issues are defined as situations that occur as a result of a moral conflict that must be addressed. Thus, ethical issues tend to interfere with a society's principles. According to Velasquez et al., (2015), ethical issues refer to complex and contentious moral dilemmas that arise in various domains of human activity, requiring careful consideration and judgment regarding what is right, just, and morally acceptable. These issues often involve conflicts between different values, principles, or interests, and they require individuals or organizations to navigate ethical frameworks, standards, and principles to guide their decision-making and actions.

Ethical issues are moral challenges that arise in various contexts and require individuals or groups to make decisions and take actions that align with principles of right and wrong, fairness, and justice. These issues often involve dilemmas where different values or interests come into conflict, necessitating thoughtful ethical analysis and decision-making (Hoffman, et al., 2014).

# **Concept of Digitalization**

Digitalization refers to the process of utilizing digital technologies and platforms to transform analog information, systems, or processes into digital formats, enabling the storage, manipulation, and exchange of data electronically (Westerman et al., 2014). It involves the integration of digital tools, techniques, and technologies to enhance efficiency, accessibility, and connectivity in various aspects of human activities.

Digitalization refers to the process of leveraging digital technologies to transform traditional analog systems, processes, or information into digital formats. It involves the adoption of digital tools, platforms, and strategies to enable efficient data storage, analysis, communication, and collaboration, leading to improved productivity and innovation(World Economic Forum, 2016). Digitalization is the integration of digital technologies into various aspects of human life, including business, communication, and everyday activities. It involves the use of digital tools, software, and systems to capture, process, transmit, and store data, facilitating increased automation, connectivity, and efficiency in diverse domains

## **Concept of Evangelism**

In Christianity, evangelism or witnessing is the act of preaching the gospel with the intention of sharing the message and teachings of Jesus Christ. Evangelism also refers to the act of sharing and proclaiming the Christian Gospel message with the intention of converting individuals to the Christian faith and fostering spiritual growth (Balmer, 2013). It involves communicating the teachings, values, and beliefs of Christianity to others and inviting them to embrace Jesus Christ as their Savior and follow the principles of the faith.

Christians who specialize in evangelism are often known as evangelists, whether they are in their home communities or living as missionaries in the field, although some Christian traditions refer to such people as missionaries in either case. Some Christian traditions consider evangelists to be in a leadership position; they may be found preaching to large meetings or in governance roles. In addition, Christian groups who encourage evangelism are sometimes known as evangelistic or evangelist.

# Digitalization of Evangelism in Christianity

The digitalization of evangelism in Christianity refers to the integration of digital technologies and platforms into the practice of sharing the Gospel message and engaging with individuals in the digital realm. It involves leveraging digital tools such as websites, social media, mobile applications, online streaming, and virtual communities to reach a global audience, facilitate meaningful interactions, and promote the Christian faith (Campbell, 2017). The digitalization of evangelism has opened up new avenues for Christian organizations, churches, and individuals to spread the Gospel message beyond physical boundaries and connect with individuals who may not have been reached through traditional means. It has allowed for the dissemination of biblical teachings, testimonies, worship experiences, and Christian resources on a scale and speed that was previously unimaginable.

Through digital platforms, evangelists can share sermons, Bible studies, devotionals, and other faith-based content that can be accessed anytime, anywhere by individuals with internet access. Social media platforms enable Christians to engage in conversations, address spiritual questions, and offer support to seekers and believers alike (Cheong & Huang, 2011). Online communities and virtual gatherings provide spaces for worship, prayer, and fellowship, creating a sense of belonging and community for those who may not have access to physical church gatherings.

Moreover, digitalization has allowed for targeted and personalized approaches to evangelism. With the use of data analytics and digital marketing techniques, evangelistic messages can be tailored to specific demographics or individual interests, increasing the potential for relevance and resonance. Digital tools also enable real-time feedback and measurement of engagement, allowing evangelists to assess the impact of their efforts and adapt their strategies accordingly (Garner& Pym, 2012). However, the digitalization of evangelism also presents unique ethical considerations and challenges. Privacy concerns, data collection, authenticity, automation, and inclusivity are among the ethical issues that need to be carefully navigated in the digital space. Ensuring the responsible use of personal data, maintaining authenticity in messaging, addressing the risks of deceptive practices, and promoting respectful and inclusive communication are essential in upholding ethical standards in digital evangelism.

### Digital Tools and Platforms Used in Evangelism:

The digital revolution has provided numerous tools and platforms that have transformed the landscape of evangelism in Christianity. These digital tools and platforms have enabled Christian organizations and individuals to reach a global audience, engage in meaningful interactions, and share the Gospel message effectively. According to Heim (2008), the following are some key digital tools and platforms used in evangelism:

1. Websites: Websites serve as central hubs for churches, ministries, and Christian organizations to provide information about their mission, activities, beliefs, and

- resources. They often include features such as sermon archives, blogs, event calendars, and online giving options, enabling individuals to access Christian content and engage with the community.
- 2. Social Media: Social media platforms like Facebook, Twitter, Instagram, and YouTube have become powerful tools for evangelism. They allow Christians to share inspirational quotes, Bible verses, testimonies, and engage in conversations about faith. Live streaming services enable the broadcast of sermons and events, reaching a wider audience in real-time.
- **3. Mobile Applications:** Mobile apps offer a convenient way to access Christian content, devotionals, Bible study materials, and worship resources. These apps often include features like daily devotionals, Bible reading plans, prayer guides, and audio/video content, providing a personalized and interactive experience.
- **4. Podcasts:** Podcasts have gained popularity as a platform for delivering audio content, including sermons, Bible teachings, discussions, and interviews. They offer flexibility in accessing content on-demand, making them an accessible and convenient resource for individuals seeking spiritual nourishment.
- **5. Online Streaming and Webinars:** With the rise of streaming platforms, churches and ministries can broadcast live services, conferences, and events, enabling individuals to participate remotely. Webinars and online workshops provide opportunities for in-depth teaching, training, and discipleship.
- **6. Virtual Communities:** Online communities and forums allow believers to connect, share experiences, seek guidance, and foster fellowship. These platforms provide spaces for individuals to interact, discuss spiritual matters, ask questions, and receive support from a broader Christian community.
- 7. E-books and Digital Publications: The availability of e-books and digital publications has made Christian literature more accessible. Individuals can access a wide range of Christian books, Bible translations, devotionals, and theological resources in digital formats, enhancing study and discipleship.

It is important to note that while digital tools and platforms offer significant opportunities for evangelism, they should be used responsibly and in alignment with ethical guidelines to ensure authenticity, respect for privacy, and inclusive engagement.

# **Ethical Issues in Digitalisation of Evangelism**

The digitalization of evangelism in Christianity has brought about new ethical considerations that need to be carefully navigated. While digital tools and platforms provide opportunities to reach a global audience and engage with individuals in meaningful ways, they also present ethical challenges that must be addressed (Brown, 2014). Here are some key ethical issues in digital evangelism:

- 1. **Privacy and Data Collection:** Digital evangelism often involves collecting and utilizing personal data, such as email addresses, demographics, and user behavior, for communication and targeted outreach. Respecting individuals' privacy rights, obtaining informed consent, and ensuring the secure handling of personal information are essential ethical considerations in digital evangelism.
- 2. Authenticity and Deception: With the digital landscape, there is a risk of deceptive practices, including the creation of fake accounts, misleading content, or manipulated testimonies. Maintaining authenticity, truthfulness, and transparency in digital evangelism is crucial to build trust and credibility among the audience.
- **3. Online Harassment and Bullying:** Digital platforms can be susceptible to online harassment, cyberbullying, and trolling. Ethical guidelines should be followed to ensure that digital evangelism is conducted with respect, kindness, and sensitivity, creating a safe and supportive environment for all participants.
- 4. Inclusivity and Diversity: Digital evangelism should be inclusive and respectful of

diverse perspectives, cultures, and backgrounds. It is important to avoid discriminatory language, biases, or exclusionary practices that may alienate or marginalize certain individuals or groups.

- **5. Digital Addiction and Overconsumption:** The use of digital platforms for evangelism should be mindful of individuals' well-being and the potential negative effects of excessive screen time, digital addiction, and information overload. Balancing the use of digital tools with offline engagement and personal interactions is an ethical consideration to promote holistic spiritual growth.
- **6. Online Discernment and Discourse:** Digital evangelism should foster healthy and respectful online discourse, promoting critical thinking, open dialogue, and constructive engagement. Ethical guidelines should encourage Christians to engage thoughtfully, avoiding divisive or disrespectful behavior that may undermine the Christian witness.
- **7. Financial Transparency:** When digital evangelism involves financial transactions, such as online donations or purchases of resources, ensuring transparency, accountability, and responsible stewardship of funds is an ethical imperative.

It is crucial for Christian organizations, churches, and individuals engaged in digital evangelism to establish ethical guidelines, adhere to established ethical principles, and regularly evaluate their practices to ensure ethical integrity and maintain the highest standards of conduct.

### **Conclusion**

The digitalization of evangelism in Christianity has revolutionized the way the Gospel message is shared and engaged with in the modern era. It has provided unprecedented opportunities to reach a global audience, foster meaningful interactions, and promote the Christian faith. However, along with these opportunities, ethical issues have emerged that require careful consideration and adherence to ethical principles. Therefore, privacy and data collection, authenticity and deception, online harassment, inclusivity and diversity, digital addiction, online discernment and discourse, and financial transparency are among the key ethical issues that need to be addressed in digital evangelism. Respecting individuals' privacy rights, maintaining authenticity and transparency, promoting inclusivity, fostering healthy online discourse, and ensuring responsible stewardship of resources are essential ethical practices. Therefore, the digitalization of evangelism presents both great opportunities and ethical challenges, and it is essential for Christians to approach digital evangelism with wisdom, discernment, and a commitment to uphold ethical values in spreading the message of love, hope, and redemption found in Christianity.

## Recommendations

The following recommendations as arising from the research are proffered.

- i. Christian organizations, churches, and individuals engaged in digital evangelism should establish ethical guidelines and regularly evaluate their practices to ensure ethical integrity. These guidelines should address issues such as privacy, authenticity, inclusivity, online behavior, and financial transparency.
- ii. Christian organizations, churches, and individuals should maintain a high standard of authenticity in digital evangelism efforts. Avoid deceptive practices such as fake accounts or manipulated testimonies. Be transparent about motives, intentions, and any potential conflicts of interest.
- iii. People should embrace diversity and ensure that digital evangelism efforts are inclusive and respectful of different perspectives, cultures, and backgrounds. Avoid discriminatory language or practices that may alienate or marginalize individuals or groups.
- iv. Churches should encourage thoughtful and respectful engagement in digital conversations. Foster open dialogue, critical thinking, and constructive discussions while avoiding divisive or disrespectful behavior. Promote unity and understanding

within the online community.

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